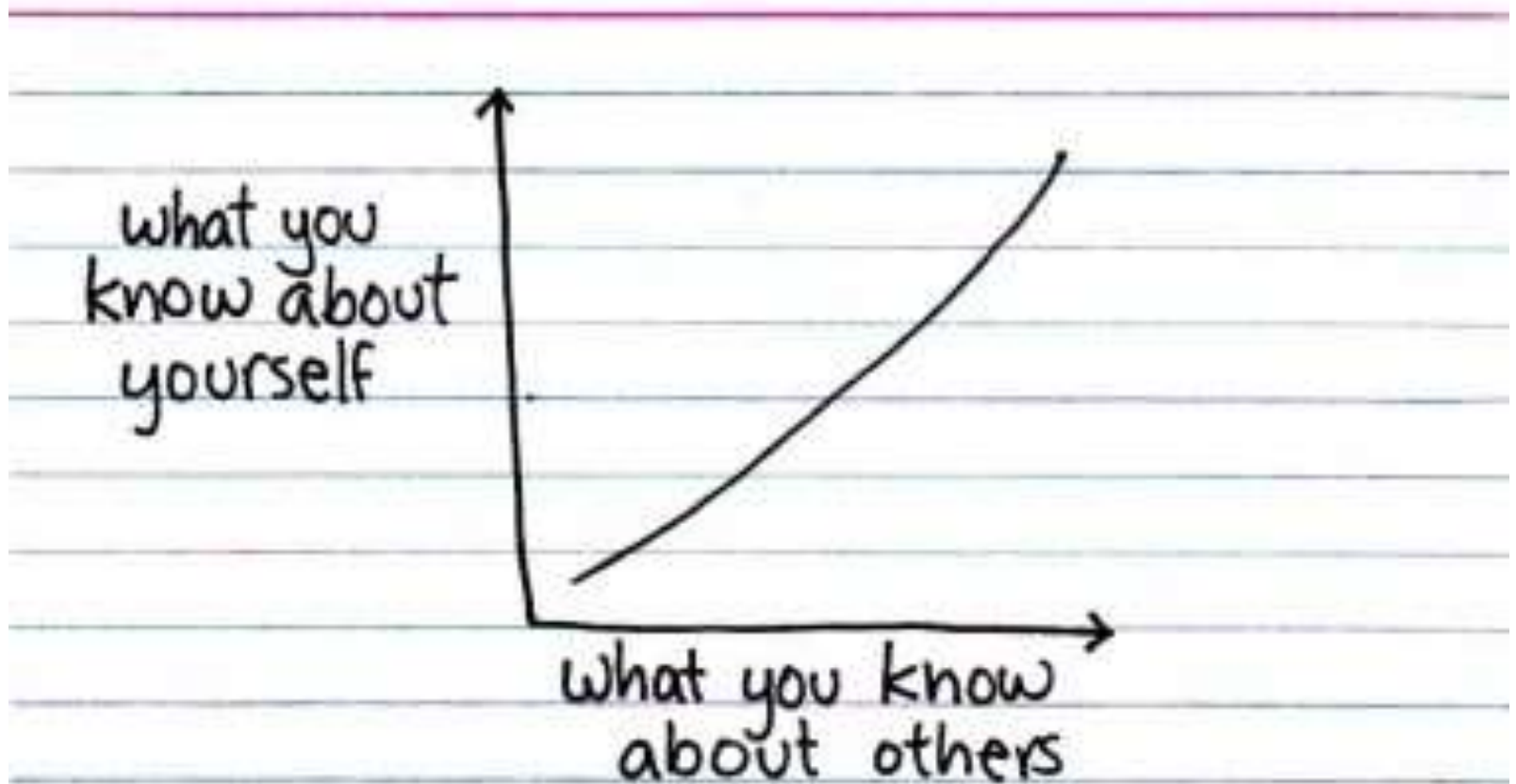


Know Your Laptop



Connecting to Assumption WiFi

Network	Password
AC_Guest_Wireless	RedSox2013



Your goals

are our goals

Your learning goals

- ▶ File management
 - Photos
 - General files and folders
 - Cleaning out unwanted stuff
- ▶ Email
 - Web mail
 - Moving contact lists between services, computers
- ▶ Tablets and Phones
 - General usage
 - Favorite apps

More goals

- ▶ Keeping multiple devices in sync
 - Multiple computers
 - Computers and phones, tablets, cameras
- ▶ Internet
 - What browser
 - What are cookies?
 - Online shopping and banking
- ▶ Printers and scanners
 - Troubleshooting
 - Printing from phones and tablets

Still more goals

- ▶ Music, videos, and podcasts
 - iTunes
 - Moving music other devices, CDROM
 - Podcasts and audiobooks
- ▶ Websites and services
 - Facebook, Twitter, and Pinterest
 - Skype
 - Dropbox, Evernote, and Pocket
- ▶ General knowledge
 - Terminology
 - Icons
- ▶ Backup
 - Dropbox
 - Online backup services
 - CD/DVD, USB and external drives

Class schedule

Class	Date	Topics
1	3/21	Introduction and course overview Internet basics Jargon
2	4/4	Email Managing files, photos Internet browsing Passwords
3	4/11	Music and videos Keeping devices in sync Backups and System maintenance tips
4	4/18	Word processing Printers and scanners
5	4/25	Wrap-up

What we'll cover today

- ▶ Email
 - Email programs
 - Web-based email
- ▶ Email attachments
 - Word documents
 - PDF files
 - Pictures
- ▶ Managing files and folders
- ▶ Internet and online security

Email

- ▶ Email programs
 - Outlook
 - Mac Mail
 - Windows 8 Mail app
- ▶ Web-based email
 - Gmail
 - Charter
 - MSN (Soon to be Outlook.com)
 - Verizon

Email - Desktop vs. web

Desktop program

- ▶ Advantages
 - Keeping control of your mail
- ▶ Disadvantages
 - Can only access mail from your primary computer
(If your computer breaks, you may lose your email.)
 - Search may be slow if you have a lot of email

Web mail

- ▶ Advantages
 - Access anywhere
- ▶ Disadvantages
 - Advertisements
 - Integration with some desktop programs
 - Limited offline access

Downloads

- ▶ When you download an attachment, it typically goes to your Download folder.
- ▶ Some mail programs will let you see the image in the messages without downloading.
- ▶ You need to have a program on your computer that can open the attachment.
 - Word for .doc or .docx files
 - Acrobat Reader for .pdf

Managing messages

- ▶ Folders
- ▶ Tags (Gmail)
- ▶ Stars and flags
- ▶ Deleting messages
- ▶ Emptying trash folder

About spam





A few words on passwords

Can't live with them and ...

Unique passwords

Example	Prefix	Punctuation	Unique number	Suffix	
	First 2 chars of site	. - , &	At least four digits	Last char of site	
	At least one capital letter	Some sites restrict the punctuation	Don't use your birth year or this year		
Amazon	Am	-	2102	n	Am-2120n
eBay	eB	&	1066	Y	eB&1066y

Mac users have two important passwords

- ▶ Your local system password
 - Allows you to install software or make important changes on your system.
- ▶ Your Apple Id
 - Used to download and buy applications from the App Store
 - Used to buy music from iTunes.
- ▶ Should they be the same?
 - Mine aren't

About cookies



Important, but not so tasty cookies

Cookies and site data

Site

bankofamerica.com

Locally stored data

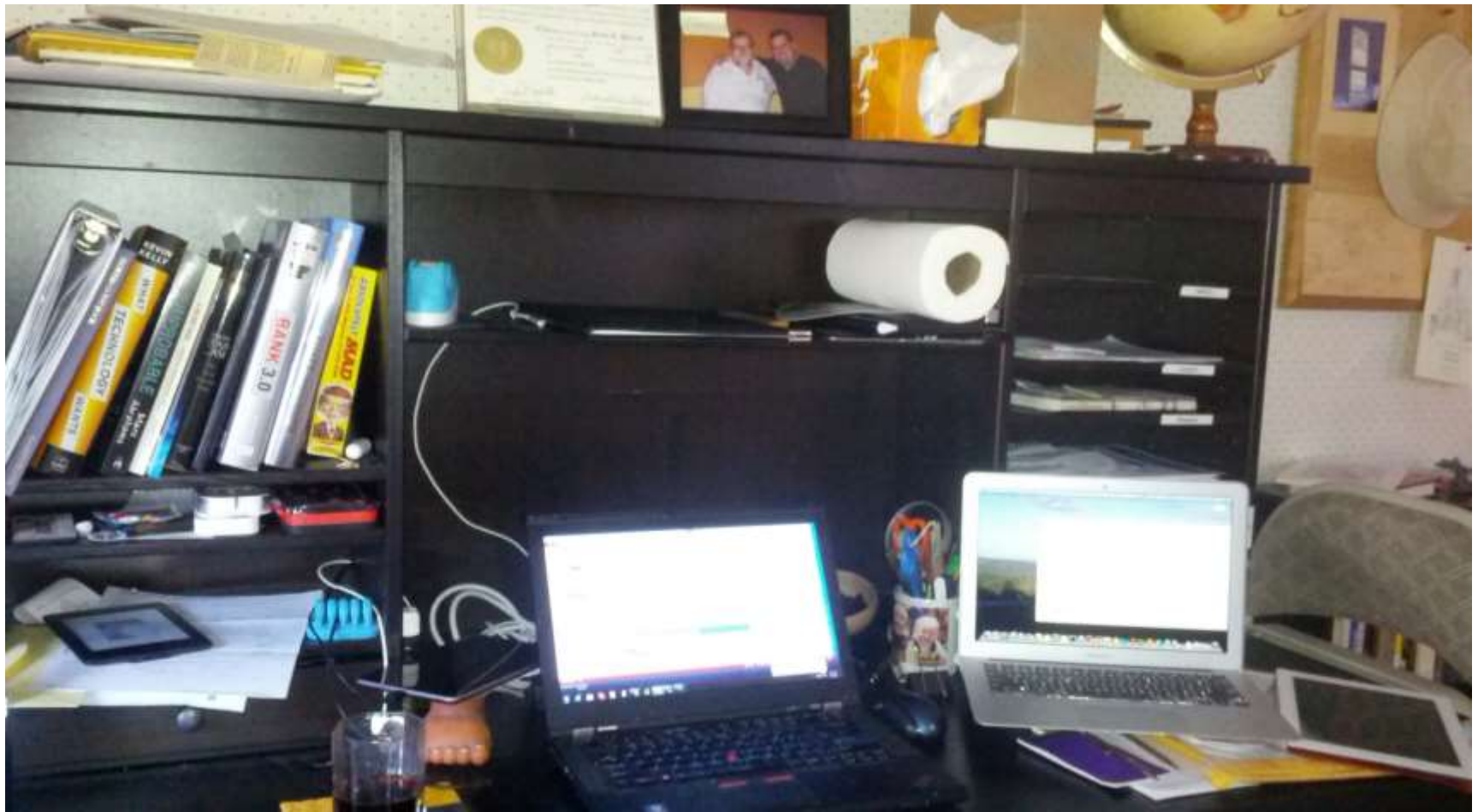
Remove all

bank

25 cookies

BA_0021 BOA_0020 CM_RegCustID CONTEXT Coherence:OLB-Coherence INTL_LANG
LANG_COOKIE PI PMDATAAC PSD SID SPID TLTSID WAOR
WPID cmTPSet eProDC hp_pf hp_pf_anon hp_pf_expy mbox
olb_signin_prefill_multi_se... pipadDomain state throttle_value

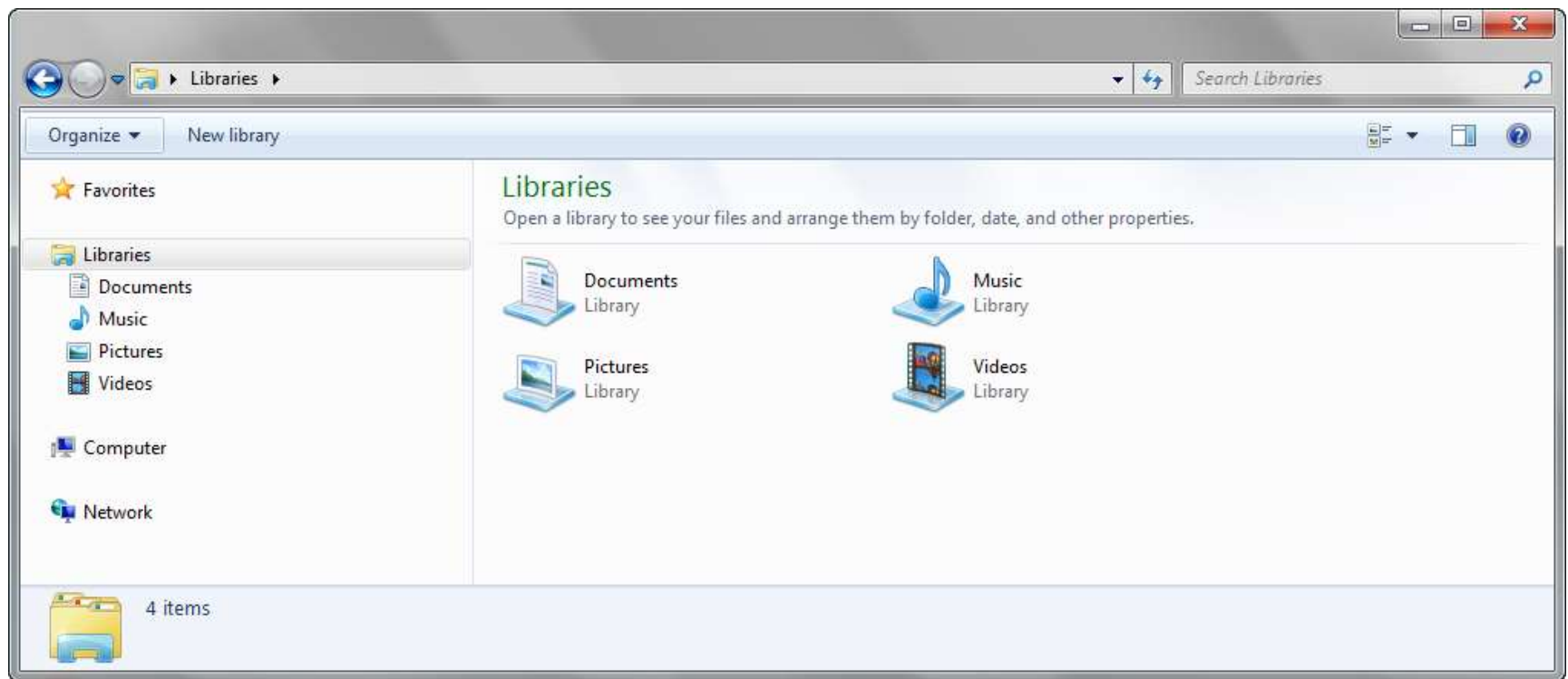
Name: state
Content: MA
Domain: .bankofamerica.com
Path: /
Send for: Any kind of connection
Accessible to script: Yes
Created: Thursday, March 28, 2013 6:34:17 AM
Expires: Tuesday, September 24, 2013 6:34:17 AM
Remove



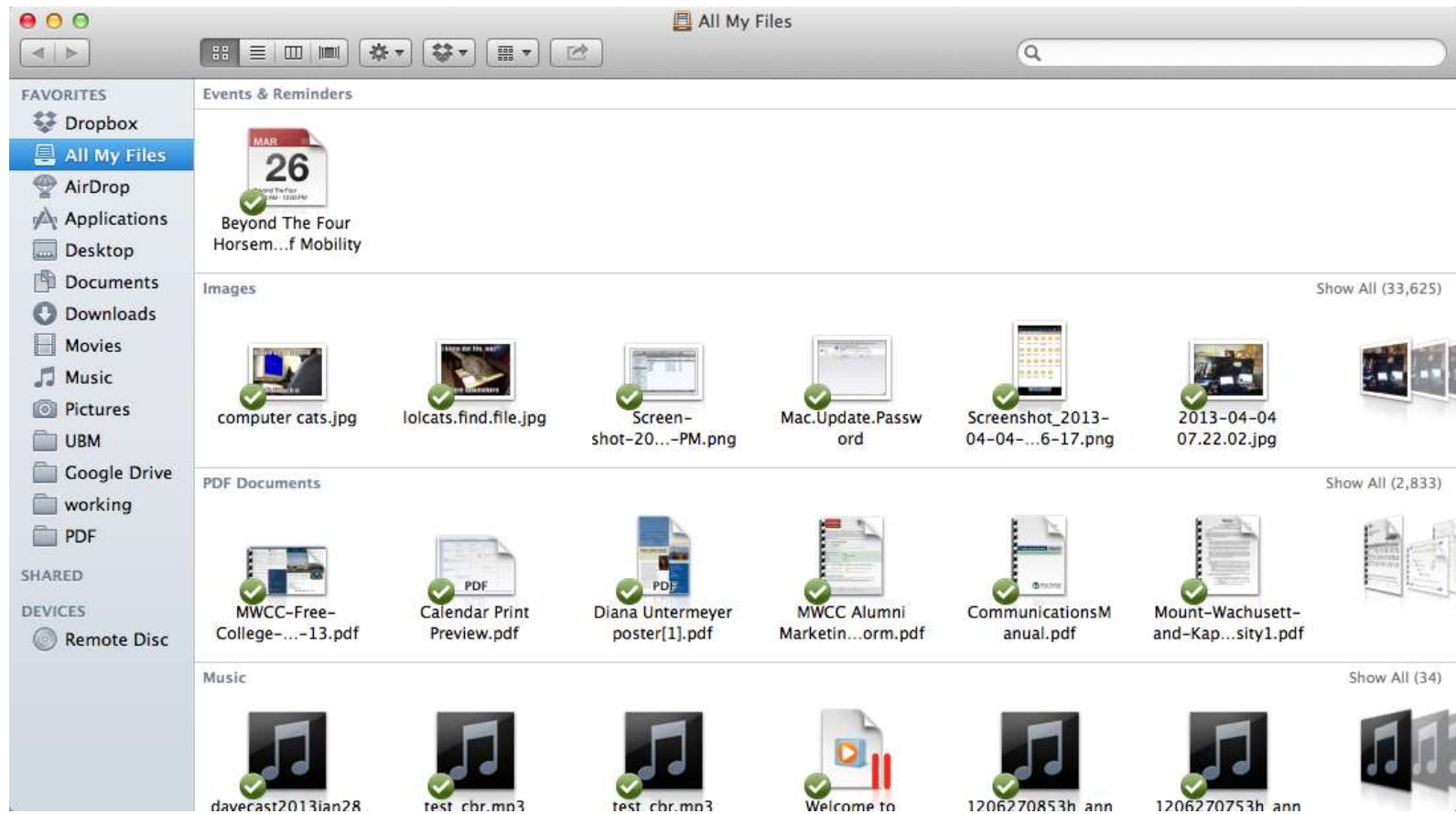
Keeping things organized

Should I be the one teaching this section?

Windows Explorer





Mac Finder



Files and folders on phones and tablets

- ▶ Tablets and phones don't let you browse files and folders in the same way as desktop systems.
- ▶ Access controlled via apps
- ▶ iPad is even more restricted.

Tips

- ▶ Common folder names
 - Documents
 - Pictures (and/or Photos)
 - Videos (and/or Movies)
 - Music
- ▶ What works best is what works for you.
 - You can keep files of any type in any folder.
 - The folder names are generally just suggestions.
- ▶ Use search to find files and folders on your system
 - Windows  F
 - Mac  F

Photographs

- ▶ Your system setup determines what happens when you insert a memory card or USB drive into your computer.
 - In this class, we might have 20 different ways of transferring photos to computers.
- ▶ If you have a photo management program, that program will usually copy the files to your computer.
 - Programs that came with your computer
 - Programs you purchased
- ▶ You can also copy files directly to a folder of your choice.

Photo management programs

- ▶ Each system has a built-in program
 - Windows Live Photo Gallery
 - Preview and iPhoto
- ▶ If you don't already have one:
 - Picasa (by Google), Windows and Mac, free
- ▶ For simple editing,
 - Irfanview (Windows only), free



Questions?